

Work Request Number: 30361300

February 27, 2023

Planned outage scheduled for your area

Dear Customer:

We are writing to inform you that we will be working in your neighborhood on Thursday, March 23rd in order to make improvements to our electrical system.

For our crews to work safely, it will be necessary to interrupt your power for approximately 10 hours, **beginning at 10:00pm until approximately 8:00am. We regret any inconvenience this may cause and recognize our customers are spending more time at home, but this work is necessary for the company to continue to deliver safe and reliable service to you and your neighbors.**

The streets affected by this planned outage in the city/town(s) of Gloucester/Essex will include:

Beach Cir Cogswell Rd Concord St Conomo Pt
Conomo Point Rd Harlow St Lufkin Point Ln Lufkin Point Cir
Lufkin Point Rd Middle Rd Ralston Dr Ralston Ln Robbins Island Rd
Sumac Dr Town Farm Rd

In the event of inclement or extreme weather (above 90 degrees or below 20 degrees) or unexpected events on our system, our work will be rescheduled and performed instead on Tuesday, March 28th for the same time period. In the event of inclement weather on both days, our work will be rescheduled.

For additional information, please review the enclosed **Frequently Asked Questions sheet, enclosed**, or contact Customer Service at **1-800-322-3223**.

Again, thank you in advance for your cooperation and understanding as we work to provide safe, reliable electric service.

National Grid

This is an important message. Please have it translated.

Este é um aviso importante. Quiera mandá-lo traduzir. Это очень важное сообщение. Đây là một thông báo quan trọng. Questa è un'informazione importante.