

Substitute Notice of Data Breach

This notice is provided by the Gloucester Fire Department Ambulance Service concerning a data breach incident affecting records of a number of Ambulance patients. Advanced Data Processing, Inc./Intermedix (the "Company") manages billing for the Gloucester Fire Department Ambulance Service, and on October 1, 2012, the Company learned that one of its employees improperly accessed and disclosed certain patient account information in connection with a scheme to file false federal tax returns. Accessed account information included name, date of birth, Social Security number and record identifier, but no medical information was accessed.

The employee was apprehended by authorities, immediately terminated by the Company and no longer has access to Company systems. The Company also thoroughly investigated the matter. To help minimize the risk of future data breaches, the Company is making its employees aware of this incident and the consequences to the individual involved and reminding its employees of the importance of maintaining the security and confidentiality of individual records.

If you have reason to believe that your information is being misused, you should contact local law enforcement and file a police report. If you believe a tax return has been illegally filed using your information you should contact your local IRS Service Center or call the IRS at 1-800-908-4490. We advise you to remain vigilant and monitor your credit reports periodically. The Fair Credit Reporting Act requires each of the nationwide consumer reporting companies to provide you with a free copy of your credit report, at your request, once every 12 months. To order, visit www.annualcreditreport.com or call 1-877-322-8228. You may also choose to enroll in a free credit monitoring service.

You may call representatives of the Company at 1-877-264-9622 Monday through Friday, 9 a.m. to 9 p.m. Eastern, if you have any questions regarding this matter.